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| **Deanship of Scientific Research** | **King Saud University-Deanship of Scientific Research** |
| **Researchers Support & Services Unit (RSSU)** |
| **Editing Beneficiary Satisfaction Measurement Model** |

**Personal data:**

**Name: ...................................................................................................................................**

**College: ……………….. Department: …………………………….. Specialization: ………………………………..**

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| --- | --- | --- | --- | --- | --- | --- |
| **First: Evaluation of Editing Services** | | | | | | |
| **M** | **Statement** | **Strongly disagree** | **I do not agree** | **Neutral** | **I agree** | **Strongly agree** |
| 1 | The editing application form can be obtained easily. |  |  |  |  |  |
| 2 | The editing application form is simple in light of the required data. |  |  |  |  |  |
| 3 | The time between sending a request and obtaining a result is reasonable. |  |  |  |  |  |
| 4 | The editing is precise and efficient. |  |  |  |  |  |
| 5 | The editing improved the manuscript quality and the probability of being accepted for publication. |  |  |  |  |  |
| 6 | I feel that an expert worked on my manuscript (proof-reading). |  |  |  |  |  |
| 7 | There is flexibility to send in my manuscript again if the editing is insufficient. |  |  |  |  |  |

**Second: Please answer the following questions:**

1. Have you worked with editing companies before?   Yes   No

 (If yes, did you find the editing provided by RSSU to be better?  Yes   No

1. Enter the number of editing requests that you have sent to RSSU ……………
2. Enter the number of published articles in ISI after editing by RSSU …………

**Third: Write your feedback and notes that may help improve the editing services provided by the Researchers Support & Services Unit (RSSU).**

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